

From: DPA EIS Helpdesk
Sent: Thursday, February 20, 2003 10:51 AM
To: All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff
Subject: DocumentDirect is Down

Broadcast to All DPA Statewide Staff, All DPA State Associates, and
DFYS Eligibility Staff
from Systems Operations

Document Direct is Down

We have been advised by ITG that DocumentDirect is down. They are uncertain how long it will take to resolve the problem. Another broadcast will be sent once DocumentDirect is available again.

Thanks for your patience.

The Help Desk